

# Shipping to Saba



## Introduction

Hassell Free Shipping has been shipping to Saba since 1995. Our owner Vernon Hassell & family are from the island. Our secure warehouse is located in Palm City, Florida. We have a regular ocean shipment every two weeks. We look forward to assisting you with your shipment needs. Your point of contact will be Josh Morales, our Shipping Manager. He can be reached at (772)219-4521 ext. 304.

Please visit <https://hassellfree.com/international/specialized-shipping/> for more information.

## Shipment Charges

Description	Fee
All packages over 1 cubic ft.; Standard Bulk Ocean Freight	\$6.50 Per Cubic Ft
All packages under 1 cubic ft.; Small Package Ocean Freight	\$6.50 Min. \$20 Per Cubic Ft
Bill of Lading Documentation Charge	\$25.00, per shipment
Insurance; Minimum covers up to \$500 value	\$10.00 minimum
ABB, Import Tax	6% Value of Goods + Freight
Customs Clearance Fee	10% of the Import Tax
Delivery fee; can be arranged with Do It Best	\$10 Minimum

## How to Address Your Order

**To send a package or an online purchase to Saba, address the package as follows:**

YOUR NAME (Saba)  
4407 SW Martin Highway  
Palm City, FL 34990

## Provide Invoices or Receipts Declaring the Value of Your Goods

Please send your receipts or invoices, to Josh [josh@hassellfree.com](mailto:josh@hassellfree.com); and copy [info@hassellfree.com](mailto:info@hassellfree.com). If shipping used goods with no receipt, send a list of the items and their values in an email instead.

**We can not send packages to Saba if we have not received your invoices or valuations.**

***Please be aware we must open packages to verify contents against the invoices provided.***

## Bill of Lading & Invoice with Import Tax

Once a shipment goes out, per the shipping schedule, within 2-5 Days you will receive your Bill of Lading followed by your Invoice. Your Invoice will show a Subtotal of freight charges that matches your Bill of Lading, plus two additional lines for the ABB, import tax, and for the Customs Clearance Fee.

## “Prepaid” or “Collect” Payment

Payment can be made “Prepaid” in which you can fill in the Credit Card Authorization Form and Hassell Free Shipping will charge the credit card on file. Otherwise, payment can be made “Collect” in which payment must be made at the Do It Best store before picking up the packages.

## Our Agent on Saba

Our sister company, Do It Best, is open Monday through Saturday 8:00 AM to 5:00 PM. They do not close for the lunch hour. Generally, containers arrive on Wednesday afternoon; unloading takes place over Thursday and Friday. You will receive a phone call or email when your packages are ready for pickup or delivery. You may call the store at (011-599-)416- 2536 with any questions. Arlene Pielago is the store manager.



### Small Package Consolidation

**Any package smaller than one cubic foot is considered a “Small Package”.**

We do not currently offer mail service but will include mail in the Bulk Consolidation “Mailbox”.

- Bulk Consolidation “Mailbox”: When shipping ONE small package ONLY.  
**\$6.50 Flat Rate + \$10 Minimum Insurance, Bill of Lading Fee Waived**
- Personal Consolidation Box: When shipping more than one small package.  
**\$20 Per Cubic Ft + \$10 Minimum Insurance + \$25 Bill of Lading Fee**



### Additional Information

**How to Calculate Cubic Ft** - Multiply the dimensions L x W x H Divide by 1728 = Cubic Feet.

**Schedule** - Shipments go out every two weeks based on the shipping schedule. The schedule is subject to change at the discretion of Hassell Free Shipping, though changes are unlikely. Changes may occur due to inclement weather or vessel schedule change of the contracted carrier. Changes can be more frequent around holidays. We encourage you to ship in advance.

**Declared Value** - All goods have a value whether new or used. Hassell Free Shipping **must** have copies of all invoices for new goods and/or an inventory with values for used goods. This is a requirement of the Dutch Customs Department. This is also necessary for insurance valuation.

**ABB, Import Tax** - Shipments coming from the USA to Saba Dutch Caribbean are international shipments and therefore incur an import tax, referred to as ABB. This tax is 6% of the value of the goods + freight charges, unless the total is less than \$130, excluding tax exempt items. Our agent, Do It Best, clears the shipment and pays this amount to Customs on your behalf.

**Insurance & Claims Handling** - Hassell Free Shipping is not liable for any damage that occurs to uninsured shipments. Perishable goods such as food are not insurable. The shipments are transported via container on a third party container ship and then subsequently transferred to smaller ships locally before arriving on Saba. Once on Saba they are hand unloaded from the container and transported via truck load to their final destination. Your packages will be subject to some jostling as neighboring parcels shift. If your items incur damage, report this to Josh Morales, Arlene Pielago, or Hillary Hassell within 3 days of receiving your shipment in order to receive a replacement or refund for your damaged shipment.

**To report any concerns or provide feedback please contact Hillary Hassell, our office manager. She can be reached at (772)219-4521 ext. 302 or [hillary@hassellfree.com](mailto:hillary@hassellfree.com).**